

HYBRID POWER INVERTER

PART #: PIHY4600 & PIHY9600



AIMS POWER | 9550 GATEWAY DRIVE RENO, NV 89521 | 775.359.6703 | WWW.AIMSCORP.NET

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About This Manual



Scope

This manual provides product information, guidelines for installation, operation, maintenance and troubleshooting for the following AIMS Power hybrid models:

PIHY4600 PIHY9600



AIMS Power recommends keeping this manual in a safe area, to use as a resource. 1.2 Intended Audience

This manual is intended for qualified personnel operating the inverter. The tasks described in this manual should only be performed by qualified personnel with electrical experience and knowledge.

Settings and parameters may be different than what is in this manual. Periodic upgrades are performed on the inverter.

Safety & Symbols

Safety Precautions

- 1. Installation should be performed by qualified solar installers / electricians.
- 2. The solar panels and inverter must be connected to earth ground.
- Do not open the inverter's access panel for 5 minutes after disconnecting both DC and AC power supplies.
- 4. The inverter can get very warm during use. To prevent harm to passersby or damage to sensitive materials, install in a location where the heat from the inverter will not impact close objects.
- 5. Install the inverter on a wall or stable structure, in a upright position. Make sure the wall or structure can support the weight of the inverter.
- 6. The inverter is IP65 rated, thus splash proof. However, AIMS Power recommends installing indoors in a dry and cool location to minimize the unpredictability of the elements.



Symbol Definitions

The AIMS Power inverter complies with relevant safety standards. Please read and follow all of the instructions and cautions during installation, operation and maintenance.



Danger of Electric Shock The inverter contains fatal DC and AC power. All work performed on the inverter must be carried out by a qualified solar installer or electrician.



Beware of Hot Surface The inverter's housing may reach uncomfortably hot temperatures up to 60 (140°F) under high power operation. Do not touch the inverter enclosure wh hot.



R

Residual Power Discharge Do not open the inverter's access panel for 5 minutes after disconnecting both DC and AC power supplies.

Important Notes

Read all instructions carefully. Failure to follow these instructions, warnings and precautions may lead to inverter malfunction or bodily harm.



Do not dispose of any electronics in standard trash.



Refer to manual before servicing.

Product Introduction

The NEW REVOLUTIONARY AIMS Power Hybrid Inverter gives you total control of your power. It combines solar power and battery backup into one complete, easy to use solution, that utilizes the FREE power from the sun and independence from the grid. In addition, the AIMS Power Hybrid Inverter can reduce or eliminate electric bills, provides power during outages, and allows customers to monitor their system from anywhere.

Where the AIMS Power Hybrid Inverter makes an immediate impact is in its ability to be programmed to do exactly what you want it to do. Think of an orchestra without a conductor. It may have all the talent and potential in the world, but without a way to organize and direct it, you may as well listen to radio static. The AIMS Power Hybrid Inverter is essentially the conductor for every source of power that you have in your house.

Instead of sending the suns power straight to the power company where they dictate the rate, you can decide how to use YOUR power. On a sunny day, you can program it to fill up your batteries first, and then power your house. If you are not home, you can pump the excess power back to the Utility Co. and offset your power bill.

Have an EV car? When you get home, you can charge from batteries or use FREE solar power. You can program it to power your house at night with batteries and recharge during the day with sunlight.

Did the grid go down? In the blink of an eye, it automatically switches over to batteries.

Sun not shining? You can charge your batteries using the grid when rates are low and power your house at specified times.

Have a generator? Use it to charge your batteries instead of using the grid or solar.

AIMS Power Hybrid Inverter gives you complete control and autonomy over your own power needs because that is exactly what homeowners deserve. The hybrid inverter also includes an APP for remote monitoring which is easy to set up and operate using your cell phone. No matter where you are, you will have the ability to do exactly as you see fit with your power.

While there may be other similar products on the market, our hybrid inverters are much more efficient than the competition because of the higher voltage that they run at. This puts less stress on the entire system and ensures extended durability and improved safety, which is something that we pride ourselves in providing for our customers.

In addition to being more durable, efficient, and safe than others on the market, all of the easy to use optional kits that are designed for the AIMS Power Hybrid Inverter are from the same manufacturer. This means that instead of having to call three different customer service lines to troubleshoot issues, you will be able to avoid the runaround and work through them with one trusted and competent company. We believe that taking the headache out of troubleshooting is what our customers deserve, and that is what separates us from the competition.

The AIMS Power hybrid inverter charger is designed to provide grid-tie and off-grid solar power management in one product. Its simple but comprehensive design eliminates the need for extra equipment, providing an efficient solution for users interested in off-grid battery backup, net metering, and load sharing all in one product. Energy management is based on time-of-use and demand charge rate structures, significantly reducing the amount of energy purchased from the public grid and optimized self-consumption. Backed by a 10 year warranty and lifetime tech support. This inverter is designed to work with solar panels and/or a battery bank and is interactive with the grid. You don't need both solar and batteries.



Main LCD Home Screen



Home Screen Summary

Solar Panel

The PV screen provides information for the solar array. Simply tap the solar icon on the main screen to view.



Inverter

The inverter section provides basic information about the inverter's status. Tap the inverter icon on the main home screen to view.



Generator

If using a generator, this screen displays the status of the generator. This is the only way to access the generator info. Tap the generator icon on the main screen to view.

GenEn				
Power		0	w	
EChDay		0.0	kWh	
EChAll		0.0	kWh	
Gen	U/V		I/A	
L1	0. 0		0.00	
L2	0. 0		0.00	
L3	0. 0		0. 00	

Battery

This is the main section you will use to view battery status and set parameters. You will also be able to set Timing Control parameters in the General Modes (more info later in the manual). Tap the battery icon on the main screen to view. The inverter has a lithium default setting for the AIMS Power lithium batteries **LFP230V96A-M & LFP230V96A-S.** If you choose to use a different lithium battery, you MUST contact AIMS Power prior to programming the inverter and to check compatibility.

PBat	929 W	
VBat	232.3 V	
IBat	4.00 A	
EChDay	2.9 kWh	
EChAll	1059.9 кvvn	
EDChDay	9.7 кvvn	
EDChAll	966.7 кvvn	

EPS Emergency Power Supply (critical load) The EPS section allows you to view and change the EPS parameters. Tap the EPS icon on the home main screen to view.

	EPS	Info	N.
EPSM	odeEn 🕥		
SepsAll	0 VA	Feps	60.00 Hz
EE Day	0.0 kWh	EE All	0.1 ^{kVVh}
EERecDay	0.0 kWh	EERecAll	0.0 kWh
EPS	P/W	U/V	I/A
Ц	0	120. 6	0. 00
L2	0	120. 6	0.00
L3		241.3	0. 00

Load

The load screen provides info regarding the load and consumption.

Power	996	W
Daily Consumption	22.8	kWh
Total Consumption	n 2338.5	kWh
CT/Meter	СТ	

Settings

The Settings section allows you to access all settings and modes within the inverter. Detailed info later in the manual.

	Settings	
	Quick Set	
Advanced Set		Mode Set
	System Records	
		P

General Mode Overview

From the main screen, click on the settings icon in the bottom right corner. Click on Mode Set. There are four General Modes. To access each mode, click in the highlighted field and select the mode you want to set. See page 31 for setting instructions.



Self Use

The Self Use mode is for regions with low feed-in tariff and high electricity prices. The energy produced by the PV solar system is used to optimize self-consumption needs. The excess energy is used to recharge the batteries and any remaining energy is then exported to the grid. Most commonly used.



Selling First

The Selling First mode is used when using solar is main priority. The panels will power the loads first and any excess energy will go back to the grid if PV is producing more than the load.



 $PV \rightarrow Load \rightarrow Grid \rightarrow Battery$

Charge First

Charge First mode is aimed at the areas of instability of electrical energy. The panels will charge the battery bank first and any excess energy will then power the electrical loads. The remaining energy will go back to the grid. This setting will also allow you to use solar and grid to recharge the batteries if the solar panels can't produce enough power to charge the batteries.



Command Charge

This mode will allow you to force charge the battery using the grid first. The command charge will charge the battery when the voltage is low, or the user can change the charge time to a time when the grid rates are lower. If the grid is not available, the battery can only be charged by the PV array (if not using a generator). Some users will use this mode if the battery was over discharged.



Grid or $PV \rightarrow Battery \rightarrow Load$

GENERAL NOTE: No Grid Power

Depending on the General Mode you have set for your system, PV and battery will supply the loads. If the solar panels produce excess power, the system will power the load and charge the battery bank. The back up loads will be powered by both the PV and battery bank.



Energy flow: PV and Battery \rightarrow Load

Installation

Pre-installation

Unpacking & Packing List

Unpacking

Upon receiving the inverter, please confirm all components are included and there is no damage to the inverter. Contact AIMS Power directly for support if there is any damage or missing components.

Package List

Open the package and verify all components are included.



Number	Qty	Descripton	Number	Qty	Items
1	1	Hybrid Inverter	8	1	Security Lock Screw
2	1	Wall Mounting Bracket	9	3	Anchor
3	1	Quick Installation Instructions	10	3	Lag bolts
4	1	Inspection Certificate	11	18	Battery Terminals
5	1	Warranty Card	12	4	Earth Terminals
6	1	Monitor Quick Installation 13	13	1	WiFi Dongle (stick logger)
7	2	CT Meter	14	20	Power Connectors (7 red 7 black)

Product Overview





Inverter Terminals



- 1. Emergency Stop
- 6. Grid Port
- 2. DC Disconnect Switch
- 3. Battery Port
- 4. Wi-Fi Port
- 5. 5 PV Port

- 8. Communication Port
 9. Waterproof Ventilating Valve*
- . 10. Ground Screw

7. Back-up Port (*EPS)

* Do NOT remove waterproof plug

Mounting Location

The inverter is designed for indoor and outdoor installation (IP65), to increase the safety, performance and lifespan of the inverter. Please select the mounting location carefully based on the following criteria:

- The inverter should be installed on a solid surface, far from flammable materials.
- Mount in a suitable location that will support the inverter's weight and dimensions. Clearance recommendation can be found on the following page.
- The ambient temperature should be within -25°C to 60°C (between -13 $^\circ\text{F}$ and 140°F).
- Installation of the inverter should be protected under shelter. Do not expose the inverter to direct sunlight, water, rain, snow, sprays, or lightning.
- The LCD should be out of the sun and not exposed to direct UV light.
- · It's recommended that the location is free from dust and remains sanitary.

• The inverter should be installed vertically on a wall, or should lean back with a limited tilted angle. Please refer to the picture below.



Recommended Minimum Distance Clearance

Mounting



Electrical Connection



Communication

Communication terminals and dip switches are located inside the access panel on the bottom of the inverter.



*Number 6 is not for US market. Do not use.

Dip Switch



- 1. Emergency Switch, default is off
- 2. CAN-BAT ON
- 3. CT485 ON
- 4. BAT485 ON
- 5. R485_2 ON
- 6. RS485WiFi ON

CT Meter

A current sensor (CT below) is used to detect current direction of the local load and the grid. The output control function of the inverter will be activated based on the detected data.



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Adaptation Switch

RS485-3 connector is for multi-inverter parallel communication connection. Please check with your local distributor or AIMS Power for more information if using multiple inverters.



ER™

Wi-Fi/GPRS/LAN

The Wi-Fi/GPRS/LAN module will transmit data to a cloud server, and display data on a PC(personal computer), tablet and smart-phone.

Install the Wi-Fi / Ethernet / GPRS / RS485 Communication

Turn on the AC power supply and the AC breaker and wait for the LED indicator on the Wi-Fi/GPRS/ LAN module to start flashing.



When setting the communication module, router, and to complete account registration, review the Wi-Fi/GPRS/LAN connection manual or contact AIMS Power. You can also scan this QR code.

Wi-Fi Instructions Google & Apple Hybrid Ap





BAT-CAN/NTC

A temp sensor (optional) can be used and installed on the surface of lead-acid batteries by connecting the lead wire to the TEP T terminal of the inverter. If the inverter is connected to an AIMS Power lithium battery, it supports communication via CAN and RS485 and a temp sensor is not required. For instructions on how to connect please refer to page 27.

SEE NOTE BELOW FOR LITHIUM BATTERIES.



PV Connection

The PIHY series hybrid inverters allow up to three PV MPPT inputs (strings of solar panels). Ensure the following requirements are met before connecting PV panels and strings to the inverter.

- · Turn off and open all of the PV (DC) switches before wiring
- The open-circuit voltage and short-circuit current of the PV string should not exceed the specifications of your inverter
- The isolation resistance between PV string and ground should exceed 300 k $\!\Omega$
- Ensure the polarity of PV strings is correct AIMS Power recommends using the DC plugs included with your inverter purchase.



 Pass the PV input wire with crimped terminals through the waterproof connector and follow the system connection diagram as shown above. Insert the black wire PV1-, PV2-, PV3- and the red wire PV1+, PV2+, PV3+ into the terminals on the PCB, and tighten the screws. NOT ALL SYSTEMS WILL HAVE 3 PV INPUTS.



Warning:

Fatal high voltage may be present on the PV string. Please comply with electric safety in page 3 when performing all connections. Please make sure the polarity is correct from the PV strings to the inverter. **Otherwise, damage may occur and VOID the warranty.**

Battery Connection

The PIHY series hybrid inverters are compatible with AIMS Power lithium batteries only (Part #s: LFP230V96A-M & LFP230V96A-S) and all lead acid battery types (Gel, AGM, open). If you prefer to use a different lithium battery you MUST contact AIMS Power tech support to check compatibility and charging programming. No exceptions. AIMS Power assumes no liability if damage occurs.



Note:

To set battery type and manufacturer, refer to page 27 (Setting up Inverter).



BMS (Battery Management System) communication is needed between inverter and all lithium batteries.

Battery type, voltage and capacity must be set prior to use. 4 AWG wire is recommended.



AC Connection

There are three AC terminals marked with "GRID", "EPS" and "GEN".

Before connecting to the inverter, a separate AC breaker between the inverter and AC input power is necessary. This will ensure the inverter is disconnected during maintenance and fully protected from AC input current. An extra AC breaker is needed for On-Grid connection to be isolated from the grid when necessary. Below are requirements for the On-Grid AC-breaker.

	Inverter N	lodel	AC breaker s	pecification
	PIHY46	00	63A/240V/208	VAC breaker
	PIHY96	00	100A/240V/208	8V AC breaker
R.	Wire Size		Cable (mm²)	Torque Value
	4.6 & 9.6kW	8-10AWG	6-8	1.2Nm

Grid Connection • Connect DC fuse or breaker before

connecting.

• Remove insulation sleeve 11mm (0.43") length, unscrew the bolts, and insert the AC input wires according to proper polarities indicated on the terminal. Block and tighten the terminal screws.



Emergency Power Supply Connection (EPS) or Back-UP Step 1 .43" 11±0.5mm AC cable Note: <u>E</u> Cable suggestion: Cross-section 8-10 AWG Step 2 000 000000 000 Critical Load (back up) **Generator Connection** Step 1 .43" 11±0.5mm AC cable <---> Note: 12 Cable suggestion: Cross-section 8-10 AWG





The recommended generator size should be 1.5 times of the inverter size to support inverting and charging. An example, if using our 4600 watt inverter, the generator should be @7000 watts. Insert stripped AC output wires into the terminal block according to the proper polarities and tighten the terminal. Corresponding Neutral (N) wires and Protective Earth (PE) wires to the AC terminal should be inserted as well.



Make sure the wires are securely connected and check polarity.

Earth Connection

A second protective earth (PE) terminal should be connected to the inverter. This prevents electric shock if the original protective PE wire fails.



Attach the grounding screw to the grounding connection of the inverter's housing.



Note:

Make sure the earth cables on the inverter and solar panel frame are separated.

Operation

Control Panel



#	Description	#	Description
1	PV Info	5	GEN Info
2	Inv Info	6	Grid Info
3	Bat Info	7	Load Info
4	EPS Info		

NOTE:

After the parameter settings are complete, you need tap the check mark in the lower right corner of the screen to save the setting. Not all modes and parameters require this so it is ok if there is a screen that doesn't have a check mark.

Settings Menu Overview

The PIHY series hybrid inverters have a color LCD touch screen for programming and operating.



	Settings
	Quick Set
Advanced Set	Mode Set

This screen can be found from the main screen. Tap the settings icon (looks like a gear) on bottom right corner of the main screen.

Inverter Programming					
Quick Set					
Language-	Set languag	e			
Bat Type					
	Brand	Name	Lead-acid battery manufacturer.		
L L	Capacity	0-1000Ah	Capacity range.		
Lithium	BatResComp	0-1000mΏ	Resistance compensation.		
Lithium	BatTempcomp	0-500mV/	Temperature compensation.		
Simulated	VConstvolt	0-850V	Constant voltage charging voltage.		
Simulateu	VDiSchgEnd	0-850V	Discharge termination voltage.		
Lood Acid	Parallel Qty	0-25V	Number of batteries in series.		
Leau-Aciu	VPackNorm	0-85V	One lead-acid battery voltage rating.		
None	VPackEmerChg	St0-85V	One lead-acid battery emergency charging starting voltage.		
None	VPackEmerChg	E10-85V	One lead-acid battery emergency charging stop voltage.		
	VPackMax	0-85V	One lead-acid battery voltage overvoltage threshold.		
	VPackMin	0-85V	One lead-acid battery voltage undervoltage threshold.		
	VPackChgEnd	0-85V	One lead-acid battery voltage charging upper limit.		
	VPackDisChgEn	d 0-85V	The lower limit of the discharge voltage of a lead-acid battery.		
Safety -	Safety ———> Select country and/or voltage used				
CT/Meter-	CT/Meter Select CT, Meter or None (inverter includes CT)				
PV Mode	V Mode Independent, Parallel, None				
PV Capacit	Solar arr	ay total w	/atts		
Parallel					
Parallel	Parallel/Switch		Parallel		
	Qty		Number of inverters in parallel		
	M/S		Master/Slave		
	Address		Address of slave		
	NOTES:				
	Only slave can choose add	lress. Once	the parameters are		
	set, you need to tap the ch	eck mark ir	the lower right		
	corner of the screen to SA	VE. When a	address is set to 0,		
	It is the host, and the other	s are the sl	ave.		

Date/Time Set date/time

Mode Set (operating settings)





Grid Control

General Mode Set	
Auxiliary Settings Chg&Dischg Range Grid Control Timing Control	
Grid Control	
P%_Feed 100.0 % P_Feed 20000 w P%_Back 100.0 % P_Back 20000 w	
*Must tap check mark to save settings 🧹	



Once the parameters are set, you need to tap the check mark in the lower right corner of the screen to SAVE the settings.

Timing Control Description

The Auxiliary settings are only effective for the times you set in timing control.

This mode allow you to bypass the General Mode settings and you can change the priority of the inverter during certain times of the day.





Energy flow: $PV \rightarrow Battery \rightarrow Load \rightarrow Grid$

AC Charge Mode



AC Charge Mode Energy flow:

incryy now.

 $\mathsf{PV} \text{ and } \mathsf{Grid} \to \mathsf{Battery} \to \mathsf{Load}$



Note:

PV will charge the battery but if PV is not producing enough power, grid will also charge and power loads.

Force Discharge

Illustration during battery discharge



Energy flow: $PV \rightarrow Load \rightarrow Grid \text{ if no } PV \text{ then Battery} \rightarrow Load \rightarrow Grid$

Forbidden Charge



Illustration during Forbidden Charge. The battery will charge first if using battery other PV to Load.

Timing Control Mode Set General Mode	
Timing Control	
Mode Set General Mode Set Use Auxiliary Settings ChysDirich's Range Grad Control	
AC Charge Force Charge	
Forbid DisCharge Force DisCharge	
AC Charge	

ACChg - charging enable

SOC Max	%	
Chg Pwr%	%	SOC Max — AC charging maximum Soc
Tim1 Start	0:00	Chg Pwr% — AC charging Percentage.
Tim1 End	0:00	Tim1 Start — AC charging start time1.
Tim2 Start	0:00	Tim1 End — AC charging end time 1.
Tim2 End	0:00	
Tim3 Start	0:00	
Tim3 End	0:00	

NOTE:

Forced charging can be set up to three time periods.
 Once the parameters have been set, to SAVE the settings you need to tap the check mark in the lower right corner.

Force Charge

Force - Force	Charge	enable
SOC Max	%	
Chg Pwr%	%	SOC Max — Forced charging maximum SOC
Tim1 Start	0:00	Chg Pwr% — Forced charging Percentage.
Tim1 End	0:00	Tim1 Start — Forced charging start time1.
Tim2 Start	0:00	Tim1 End — Forced charging end time 1.
Tim2 End	0:00	
Tim3 Start	0:00	
Tim3 End	0:00	

NOTE:

1. Forced charging can be set to three time periods.

2 Once the parameters have been set, to SAVE the settings you need to tap the check mark in the lower right corner.

Force Discharge

Force - Force Discharge enable

SOC Max	%	
Chg Pwr%	%	SOC Max — Forced discharging maximum SOC
Tim1 Start	0:00	Chg Pwr% — Forced discharging Percentage.
Tim1 End	0:00	Tim1 Start — Forced discharging start time1.
Tim2 Start	0:00	Tim1 End — Forced discharging end time 1.
Tim2 End	0:00	
Tim3 Start	0:00	
Tim3 End	0:00	

NOTE:

1. Forced discharge can be set to three time periods.

2. Once the parameters have been set, to SAVE the settings you need to tap the check mark in the lower right corner.

Forbid DisCharge

Force - Force Discharge er	nable
----------------------------	-------

SOC Max	%	
Chg Pwr%	%	SOC Max — Forced discharging maximum SOC
Tim1 Start	0:00	Chg Pwr% — Forced discharging Percentage.
Tim1 End	0:00	Tim1 Start — Forced discharging start time1.
Tim2 Start	0:00	Tim1 End — Forced discharging end time 1.
Tim2 End	0:00	
Tim3 Start	0:00	
Tim3 End	0:00	

NOTE:

1. Forbid discharging can be set up to three time periods.

2. Once the parameters have been set, to SAVE the settings you need to tap the check mark in the lower right corner.

Advanced	Setting Advanced		DOV	
	Active Power Control Protection Parameter	Reactive Power Control		

The settings in this section should only be changed by qualified installers. The Advance Settings are usually used for specific grid and regions that require modifications that accommodate grid tolerances.



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Reactive Power Contr	ol	
Réactive pow	ar control	\$
Reactive power control	OFF	
Q set 0₩ Var	Pf set (1.000)	
QByV	РſВуР	
QByP		

Reactive Power Control ON/OFF Q set Var Pf Set QByV PfByP QByP

Protection Parameter

IsoChk GfciChk EarthChk RSSEn	Switch Switch Switch Switch
ISOmin	
0ΚΩ	
Vmax 1 level PR	OT VIv 0.0V
Vmin 1 level PRC	VIV 0.0V
Fmax 1 level PR	OT VIv 0.00HZ
Fmin 1 level PRC	DT VIv 0.00HZ
Vmax 1 level PR	OT time 0.00s
Vmin 1 level PRO	OT time 0.00s
Fmax 1 level PR	OT time 0.00s
Vmin 1 level PRC	OT time 0.00s

- 1. Insulation resistance detection.
- 2. Leakage current detection.
- 3. Ground detection.
- 4. Restart enable.
- 5. Impedance lower limit.
- 6. Grid level one overvoltage protection value.
- 7. Power grid first-level undervoltage protection value.
- 8. The first-level high-frequency protection value of the power grid.
- 9. The first-level low frequency protection value of the power grid.
- 10. Power grid first-level overvoltage protection time.
- 11. Power grid first-level undervoltage protection time.12. Power grid first-level high-frequency protection time.
- 12. Power grid first-level low frequency protection time.



NOTE:

Once the parameters have been set, to SAVE the settings you need to tap the check mark in the lower right corner.



Total Generation

This screen provides power generated by day, month and year.



This screen provides a log of all errors.

- 1. Error code
- 2. Error description

3. Start time/date and end time/date.

Code	Error Info	Start time	End time
B07	PcsBatTSensor0	23-03-14 13:42:35	00-00-00 00:00:
B02	PcsBatVolUnder	23-03-14 13:42:35	00-00-00 00:00:
B18	BatTempUnder	23-03-14 13:42:35	00-00-00 00:00:
C06	GridUnderVolt	23-03-14 13:42:32	00-00-00 00:00:
C10	GridUnderFreq	23-03-14 13:06:14	23-03-14 13:42:
B07	PcsBatTSensor0	23-03-14 12:56:09	23-03-14 13:42:1
B18	BatTempUnder	23-03-14 12:56:09	23-03-14 13:42:
B02	PcsBatVolUnder	23-03-14 10:21:53	23-03-14 13:42:5
C06	GridUnderVolt	23-03-14 10:21:50	23-03-14 13:42:3
B06	PcsBatCom	23-03-14 10:21:50	23-03-14 12:56:0

7. Maintenance & Troubleshooting

Maintenance

Periodic maintenance is necessary. Follow steps as below:

- · Check PV connection: twice a year
- · Check AC connection(Grid and EPS) : twice a year
- · Check battery connection: twice a year
- · Check earth connection: twice a year
- Clean the heat sink with a dry towel once a year. Depending on the environment, this may need to be done more often. Make sure the inverter is off and all breakers are open. Allow the inverter to cool first before touching.

Troubleshooting

Fault messages are displayed when a fault occurs. Check the troubleshooting table and find related solutions.

Fault Code and Troubleshooting

Type of fault	Code	Name	Description	Recommend Solution
	A01	PvConnectFault	PV connection type different from setup	Check PV modules connection •Check PV Mode setup
	A02	IsoFault	ISO check among PV panels/ wires and ground is abnormal.	•Check PV modules wires, if wires are soaked or damaged, and they may carry out rectification. •If the fault occurs continuously and frequently, please ask help for local distributor or AIMS Power.
	A03	PvAfciFault	PV current arcing	Check PV module wires and connectors. If broken or loose connections they may carry out rectification.
	A04	Pv1OverVoltFault		
	A05	Pv2OverVoltFault		•Reconfiguration of PV strings. Reduce the panel number of a PV string by reducing inverter PV input voltage.
	A06	Pv3OverVoltFault	PV Voltage over	
	A07	Pv4OverVoltFault		
	A08	Pv5OverVoltFault		
PV Fault	A09	Pv6OverVoltFault		
	A10	Pv7OverVoltFault		
	A11	Pv8OverVoltFault		
	A12	Pv9OverVoltFault		
	A13	Pv10OverVoltFault		
	A14	Pv11OverVoltFault		
	A15	Pv12OverVoltFault		
	A16	PV1ReverseFault		
	A17 PV2ReverseFault • Che conne reverse A18 PV3ReverseFault P)/(+) and P)//(-) reversed • Che conne reverse	Check PV(+) and PV(-)		
		PV(+) and PV(-) reversed	connections to ensure polarity is not reversed.	
	A19	PV4ReverseFault	Connection	If reversed, make correction.
	A20	PV5ReverseFault	4	
	A21	PV6ReverseFault		

Type of Fault	Code	Name	Description	Recommend Solution
	A22	PV7ReverseFault		
	A23	PV8ReverseFault		
	A24	PV9ReverseFault		
	A25	PV10ReverseFault		
	A26	PV11ReverseFault		
	A27	PV12ReverseFault		
	A33	Pv1AbnormalFault		
	A34	Pv2AbnormalFault	_	
	A35	Pv3AbnormalFault		
	A36	Pv4AbnormalFault		
	A37	Pv5AbnormalFault		
	A38	Pv6AbnormalFault		
	A39	Pv7AbnormalFault	PV(+) and PV(-) reversed Connection	S DOW
	A40	Pv8AbnormalFault		Check PV modules for damaged cells. Check PV module wires and connectors to ensure they are not broken or loose. Repair if needed.
PV Fault	A41	Pv9AbnormalFault		
	A42	Pv10AbnormalFault		
	A43	Pv11AbnormalFault		
	A44	Pv12AbnormalFault		
	A45	Pv13AbnormalFault		
	A46	Pv14AbnormalFault		
	A47	Pv15AbnormalFault		
	A48	Pv16AbnormalFault		
	A49	Pv17AbnormalFault		
	A50	Pv18AbnormalFault		
	A51	Pv19AbnormalFault		
	A52	Pv20AbnormalFault		
	A53	Pv21AbnormalFault		
	A54	Pv22AbnormalFault		
	A55	Pv23AbnormalFault		
	A56	Pv24AbnormalFault		

Type of fault	Code	Na mo	Descrip Bon	Record and Solution
	B01	PcsBatOverVoltFault		Check inverter's connected battery cables and connectors. If broken or loose, repair. Checkfor abnormabatteryvoltage.May
	B02	PcsBatUnderVoltFault	Battery voltage over or under	need maintenance or replacement.
	B03	PcsBatInsOverVoltFaul		•Check if battery voltage is abnormal, then perform battery maintenance or replace battery.
	B04	PcsBatReversedFault	Bat. (+) and Bat. (-) are reversed.	 Check Bat.(+) and Bat.(-) connections are not reversed. Make correction If reversed.
	B05	B05 PcsBatConnectFault Battery wires loose	Battery wires loose	•Check battery cables and connectors. If broken or loose, repair.
	B06	PcsBatComFault	Battery communication abnormal	Check the battery side communication wires. If damaged or loose connections, repair. •Check if battery is off or any other abnormalities. Maintenance to battery or replacement may be required.
	B07	PcsBatTempSensorOper	Battery temperature	•Check battery temperature sensor and
	B08	PcsBatTempSensorShor	sensor abnormal	
Battery Fault	B09	BmsBatSystemFault		
	B10	BmsBatVolOverFault		
	B11	BmsBatVolUnderFault		
	B12	BmsCellVolOverFault		
	B13	BmsCellVolUnderFault		
	B14	BmsCellVolUnbanceFau		
	B15	BatChgCurOverFault		If specific high or low temperature fault, batten, may be in an environment tee
	B16	BatDChgCurOverFault	All these faults will be	extreme and may need to change site.
	B17	BatTemperatureOverFa	detected or reported by the battery BMS.	- Ity to restall ballery,
	B18	BatTemperatureUnderF		and frequently, please ask help for
	B19	CelTemperatureOverFa		IOUAI UISTIDULOIS OF AIMS POWER.
	B20	CelTemperatureUnderF		
	B21	BatIsoFault		
	B22	BatSocLowFault		
	B23	BmsInterComFault		
	B24	BatRelavFault		

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of Fault	Codo		Conception	Recorder and Schutton	
	B25	BatPreChaFault			
	B26	BmsBatChgMosFault			
	B27	BmsBatDChgMosFaul	t		
	B28	BMSVolOVFault			
	B29	BMSVolLFault			
	B30	VolLockOpenFault			
	B31	VolLockShortFault			
	B32	ChgRefOVFault			
	C01	GridLossFault	Grid lost (islanding)	 Inverter will restart automatically who returns to normal. Check inverter's connected to grid a that the connectors and cables are no 	en the grid nd rmal
	C02	GridUnbalanVoltFault	Grid Voltage unbalanced.	•The inverter will restart automatically when grid power returns to norma •Check inverter connections.	WER
Battery Fault	C03	GridInstOverVoltFault	Grid instantaneous over voltage	 The inverter will restart automaticall when grid power returns to norm Check with local power company if protection parameters need to be adjusted. 	y al. he
	C04	Grid10MinOverVoltFault	Grid voltage Over for 10 Minutes	•The inverter will restart automatically when grid power returns to norma •Check with local power company if th protection parameters need to be adjusted.	l. e
	C05	GridOverVoltFault	Grid voltage over		
	C06	GridUnderVoltFault	Grid voltage under	•The inverter will restart automatically when grid power returns to norma	d.
	C07	GridLineOverVoltFault	Grid line voltage over		
	C08	GridLineUnderVoltFault	Grid line voltage under		
	C09	GridOverFreqFault	Grid Frequency over	•The inverter will restart automatically when grid power returns to norma	I.
	C10	GridUnderFreqFault	Grid Frequency under		42

of Feat	Codo	Na ma		Recorder and Solidion
	D01	UpsOverPowerFault	Off-grid over load over	Reduce loads. Occassional over loads may be ignored. Power from inverter may recover automatically. If experiencing continuous and frequent faults contact local distributor or AIMS Power.
Grid Fault	D02	GridConflictFault	Grid connected to Back-up terminal	•Ensure the off-grid port connection is correct, disconnect both off-grid and grid ports.
	D03 GenOverVoltFault GenOverVoltFault			
	D04	GenUnderVoltFault	GenUnderVoltFault	•Adjust generator running parameters, ensure the output voltage, frequency are within allowed range
	D05	GenOverFreqFault	GenOverFreqFault	are within anowed range.
	D06	GenUnderFreqFault	GenUnderFreqFault	
	E01	Pv1HwOverCurrFault		S POWE
	E02	Pv2HwOverCurrFault	PV over current, triggered by hardware protection circuit	SIGVL
	E03	Pv3HwOverCurrFault		
	E04	Pv4HwOverCurrFault		
	E05	Pv5HwOverCurrFault		
	E06	Pv6HwOverCurrFault		Power off, then restart.
	E07	Pv7HwOverCurrFault		
	E08	Pv8HwOverCurrFault		
	E09	Pv9HwOverCurrFault		
Foult	E10	Pv10HwOverCurrFault		
Fault	E11	Pv11HwOverCurrFault		
	E12	Pv12HwOverCurrFault		
	E13	Pv1SwOverCurrFault		
	E14	Pv2SwOverCurrFault		
	E15	Pv3SwOverCurrFault		
	E16	Pv4SwOverCurrFault	PV over current.	Power off, power on then restart.
	E17	Pv5SwOverCurrFault	triggered by Software logic.	
	E18	Pv6SwOverCurrFault		
	E19	Pv7SwOverCurrFault		
_	E20	Pv8SwOverCurrFault		

	Codo	No me	Descrip tion	Recommend Solution	
E21 Pv9SwOverCurrFi E22 Pv10SwOverCurrFi E23 Pv11SwOverCurrFi E24 Pv12SwOverCurrFi E33 Boost1SelfCheck(t) E34 Boost2SelfCheck(t) E35 Boost3SelfCheck(t) E36 Boost4SelfCheck(t) E37 Boost5SelfCheck(t) E38 Boost6SelfCheck(t) E39 Boost7SelfCheck(t) E40 Boost8SelfCheck(t)	E21 E22 E23	Pv9SwOverCurrFault Pv10SwOverCurrFault Pv11SwOverCurrFault Pv12SwOverCurrFault			
	E33 E34	Boost1SelfCheck(boost Boost2SelfCheck(boost)Fault)Fault		
	Boost4SelfCheck(boost Boost5SelfCheck(boost)Fault)Fault)Fault	• Power off, then restart		
	E39 E40	Boost7SelfCheck(boost Boost8SelfCheck(boost	when self checking)Fault	5 Pow	
Fault	E41 Boost9SelfCheck(boost)Fault E42 Boost10SelfCheck(boost)Fault E43 Boost11SelfCheck(boost)Fault				
	E45 E46 E47 E48	BusHwOverVoltFault BusHwOverHalfVoltFault BusSwOverVoltFault BusSwOverHalfVoltFault	It Bus over voltage	• Power off, then restart	
	E49 E50	BusSwUnderVoltFault BusUnbalancedFault	Bus under voltage as runnir DC Bus voltage unbalanced	g	
	E51 BusBalBridgeHwOver- CurFault Bus Controller over current • Power off, then continuously and thelp for local distr	 Power off, then restart. If those faults continuously and frequently, please ask help for local distributors. 			
	E53 E54	BusBalBridgeSelf- CheckFault BDCHwOverCurrFault	Bus Controller abnormal when self checking BiDC over current		
	E55 E56 E57	BDCSwOverCurrFault BDCSelfCheckFault BDCSwOverVoltFault	BiDC abnormal as self checking BiDC over voltage	 Power off, then restart those faults continuously and frequently, ask help from_{local} distributors or AIMS Power 	44
	E58	TransHwOverCurrFault	BiDC over current		

			Concerno Con		
	E59	BDCFuseFault	BiDC fuse broken	• Change fuse.	
	E60	BDCRelayFault	BiDC relay abnormal	• Power off, then restart •	
	F01	HwOverFault	All over current/ voltage by protection hardware		
	F02	InvHwOverCurrFault	Ac over current by protection hardware R phase over current • Power off, then restart		
	F03	InvROverCurrFault			
	F04	InvSOverCurrFault	S phase over current		
	F05	InvTOverCurrFault T phase over current			
	F06	GridUnbalanCurrFault	On-grid current unbalanced		
	F07	DcInjOverCurrFault	DC injection over current	C Dow	
INV Fault				•Check AC insulation and ground wires • Power off, then restart	
	F08	AcOverLeakCurrFault	Ac side leakage over current		
	F09	PLLFault	PLL abnormal		
	F10	GridRelayFault	Grid relay abnormal • Power off, then restart		
	F11	UpsRelayFault			
	F12	GenRelayFault	Generator relay abnormal		
	F13	Relay4Fault	Relay4 abnormal		
	F14	UpsROverCurrFault		•When off-grid, the load in rush current is over rated spec, reduce the in rush current load. • Power off, then restart	
	F15	UpsSOverCurrFault	Off-grid output over current		
	F16	UpsTOverCurrFault			
	F17	GenROverCurrFault			
	F18	GenSOverCurrFault	Generator over current	Check the generator output voltage and frequency is stable,	
	F19	GenTOverCurrFault		Power off, then restart	
	F20	GenReversePowerFaul	t Active power injected to generator		

e of Fault	Code	No mo	Descrip tion	Recommend Sol
	F21	UpsOverVoltFault	Off-grid output over	
	F22	UpsUnderVoltFault	voltage or under	
C Fault	F23	UpsOverFreqFault	Off-grid output under or	• Power oil, then restart
	F24	UpsUnderFreqFault	over frequency	
	F25	DcInjOverVoltFault	Off-grid DC injection over voltage	
	G01	PV1CurAdChanFault		
	G02	PV2CurAdChanFault		
	G03	PV3CurAdChanFault		
	G04	PV4CurAdChanFault		
	G05	PV5CurAdChanFault		Do
	G06	PV6CurAdChanFault		ΓU
	G07	PV7CurAdChanFault		
	G08	PV8CurAdChanFault		
	G09	PV9CurAdChanFault		
	G10	PV10CurAdChanFault		
	G11	PV11CurAdChanFault		
stem Fa	ult G12	PV12CurAdChanFault	Sampling hardware	Power off, then restart
	G13	BDCCurrAdChanFault	abnormal	
	G14	TransCurAdChanFault		
	G15	BalBrigCurAdChanFaul		
	G16	RInvCurAdChanFault		
	G17	SInvCurAdChanFault		
	G18	TInvCurAdChanFault		
	G19	RInvDciAdChanFault		
	G20	SInvDciAdChanFault		
	G21	TInvDciAdChanFault		
	G22	LeakCurAdChanFault		
	G23	VoltRefAdChanFault		
	G24	UpsRCurAdChanFault		

r Fault	Code			flactorian and blandian	
	G25 UpsSCurAdChanFault				
	G26	UpsTCurAdChanFault			
	G27	GenRCurAdChanFault			
	G28	GenSCurAdChanFault			
	G29	GenTCurAdChanFault			
	G30	UpsRDcvAdChanFault			
	G31	UpsSDcvAdChanFault			
	G32	UpsTDcvAdChanFault			
	G37	TempAdChanFault	All temperature sensors abnormal		
	G38	VoltAdConflictFault	The sample value of PV, battery and BUS voltage inconsistent	Power off, then restart	FR
system Fault	G39	CPUAdConflictFault	The sample value between master CPU and slave CPU inconsistent		
	G40	PowerCalcConflictFault	Power value between PV, battery and AC output inconsistent	value between PV, and AC output istent	
	G41	EnvirOverTempFault	Installation environment		
	G42	EnvirLowTempFault	temperature over or low		
	G43	CoolingOverTempFault	Cooling temperature over	 Change or improve the installation environment's temperature within 	
	G44	CoolingLowTempFault	or low	operating specificationPower off, then restart	
	G45	OverTemp3Fault			
	G46	LowTemp3Fault	lemperature over or low		
	G47	CpuOverTempFault	CPU temperature over		
	G48	ModelConflictFault	Version conflict with inverter	Power off, then restart	
	101	InterFanWarning			
	102	ExterFanWarning		Remove any foreign object lodged into the fan.	
	103	Fan3Warning			47

pe of Fault	Code	Na me	Descrip tion	Recomm end Solution	
	104	EnvirTempAdChan- Warning		Power off, then restart	
	105	CoolingTempAdChan- Warning	Some temperature sensors abnormal		
	106	Temp3AdChanWarning			
	107	ExtFlashComWarning	Flash abnormal		
Warning	108	EepromComWarning	Eeprom abnormal		
	109	SlaveComWarning Slaver CPU and mast CPU abnormal		Power off, then restart	
	110	HmiComWarning HMI abnormal			
	111	FreqCalcConflictWarnin	gFrequency value abnormal		
	112	UnsetModel	Running model is not initial	Initialize inverter. Installers only.	
	J01	MeterComWarning	CT abnormal	 Check the connection or connectors. Ensure they are correct, and not loose. If abnormal, repair or change. Power off, then restart 	
Outside Warning	J02	SohWarning	Battery SOH low	Contact with Battery manufacturer.	
	J03	GndAbnormalWarning	Earth impedance too high	 Check earth line connection or earth connecting impedance. if abnormal, then adjust it. Power off, then restart 	
	J04	ParallelComWarning	Communication between master inverter and slave	Ensure the parallel connected communication wires for damage and are not loose. Verify the connection is in the correct port Power off, then restart	

PV INPUT	PIHY4600 4600 WATT (4.6kW)	PIHY9600 9600 WATT (9.6kW)	
Max Input Power (kW)	6.9	15	
Max PV Voltage (V)		660	
MPPT Range (V)	80-550		
Normal Voltage	360		
Startup Voltage		100	
Max Input Current (A)	15.5 x 2	15.5 x 3	
Max Short Current (A)	26 x 2	26 x 3	
BATTERY PORT			
Max Charge/Discharge Power (kW	6.9 6.9	11.5 10.3	
Max Charge/Discharge Current(A)		50	
Battery Voltage (V)		230	
Battery Voltage Range (V)	80)- 495	
Battery Type	Lithiu	m Lead	
AC GRID			
Max Continuous Power(kVA)	4.6	9.6	
Max Continuous Current(A)	19.5 22.5	40 46.5	
Nominal Grid Voltage (V)	211 to 264 @ 240 183 to 229	9 @ 208 (not 3 phase, split phase)	
Nominal Grid Frequency (Hz)	- ·	60	
Output Power Factor	.99 ad	djustable	
Current THD(%)		<3	
AC BACK-UP & GENERATOR			
Max Continuous Power(kVA)	4.6	9.6	
Max Continuous Current(A)	19.5 22.5	40 46.5	
Max Peak Currenty (A)(10 min)	28.8 33.2	47.9 49.5	
Max Peak Power(kVA)(10 min)	6.9 6.9	11.5 10.3	
Nominal AC Voltage L-L(V)	240 208	(not 3 phase)	
Nominal AC Voltage L-N(V)	120	0 120	
Nominal AC Frequency(Hz)		60	
Switching Time(ms)		<10	
Voltage THD(%)		<3	
EFFICIENCY		_	
CEC Efficiency(%)		97	
Max Efficiency(%)	ç	97.6	
PV to Battery Efficiency(%)	ç	98.1	
Battery to AC Efficiency(%)	g	96.8	
PROTECTION			
PV Reverse Polarity Protection		YES	
Battery Reverse Polarity Protectic	,	YES	
Over Current/Voltage Protection		YES	
Anti-Islanding Protection		YES	
AC Short Circuit Protection		YES	
Residual Current Detection		YES	
Ground Fault Monitoring		YES	
Insulation Resister Detection		YES	
PV Arc Detection		YES	
Rapid Shut Down		YES	
Enclosure Protect Level	IP65 I	NEMA4X	
GENERAL DATA	11 00		
Cooling	Natural Convection	Thermal Fan	
Relative Humidity	0-	100%	
Operating Temerature Range	-25 to 600	-77 to 140F	
Operating Altitude	< 4000 m l <1312	3 ft without derating	
Noise Emission (dD)	<1000 m 10125 ht without defailing		